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Bib Data Sheet

CONFIRMATION NO. 2395

<b>SERIAL NUMBER</b> 09/759,621	<b>FILING DATE</b> 01/11/2001 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2161	<b>ATTORNEY DOCKET NO.</b> 455850.0047 (HLS-143)
<b>APPLICANTS</b> William M. Raveis JR., Fairfield, CT;				
<b>** CONTINUING DATA *****</b> THIS APPLICATION IS A CIP OF 09/459,234 12/10/1999 <i>only jry</i> AND CLAIMS BENEFIT OF 60/175,397 01/11/2000				
<b>** FOREIGN APPLICATIONS *****</b> <i>none jry</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/21/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Approval</i>		<b>STATE OR COUNTRY</b> CT	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 20
Examiner's Signature <i>[Signature]</i> Initials		<b>INDEPENDENT CLAIMS</b> 3		
<b>ADDRESS</b> 21832				
<b>TITLE</b> System and method for managing customer relationships over a distributed computer network				
<b>FILING FEE RECEIVED</b> 710	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	